



QUALITY POLICY

Cable Layers Australia Pty Ltd uses its expertise in excavation and horizontal directional drilling to facilitate the installation of underground infrastructure to the civil construction, power, and communications in Western Australia.

Our goals and objectives are to provide our clients with a quality service delivered on time by our highly skilled employees and contractors that satisfies our clients expectations and requirements while ensuring that the expectations and requirements of other interested parties, the company and our employees are realised. We are committed to continuous improvement, both individually and collectively.

The CLA Management Team, in consultation with Project Managers and Supervisors, have written and implemented a quality management system to meet the requirements of ISO 9001.

The concept of “Quality” applies to the installation in the field as well as to the administrative aspects to support from tender through to practical completion. The procedures and work instructions are designed to reduce the risk to the business from loss of knowledge and ensure all critical aspects of the business are aligned with the company direction and completed to meet all compliance requirements and the needs and expectations of all interested parties.

The continued success of Cable Layers Australia is dependent on adequate resources and each employee maintaining the highest quality in all work. CLA requires that all employees fully understand the company’s commitment to quality and that each and every employee has a clear understanding of their part in the quality system.

Through the use of internal audits and periodic surveillance audits, as well as review of our project documentation by our clients, our systems continue to be refined in line with the Management Team’s commitment to continual improvement and sustainability.

Through consultation with our employees and the site audit process, we aim to continually evolve the quality aspect of our Integrated Management System and for our policies and procedures to become part of our workplace culture.

The owners and directors of the business have made a commitment to the organisation, its staff and clients, to provide the necessary resources to enable the organisation to reach its goals and expectations.

This Quality Policy is reviewed periodically and revised as required. This policy has been made available to our employees and all other Interested Parties.

A handwritten signature in blue ink, appearing to read 'Jason Knight'.

Jason Knight
(Managing Director)

